



Consumers Energy Smart Energy™ Program

There are more than 65 million smart meters in the United States. The Consumers Energy Smart Energy™ Program is installing meters through 2017. The information below provides insight into the benefits, facts about the program and where/when we will be installing meters.

HOW YOU BENEFIT



Meters can be remotely read in any weather – no estimated bills



Energy use is sent daily to us, minimizing estimated bills or bill surprises.

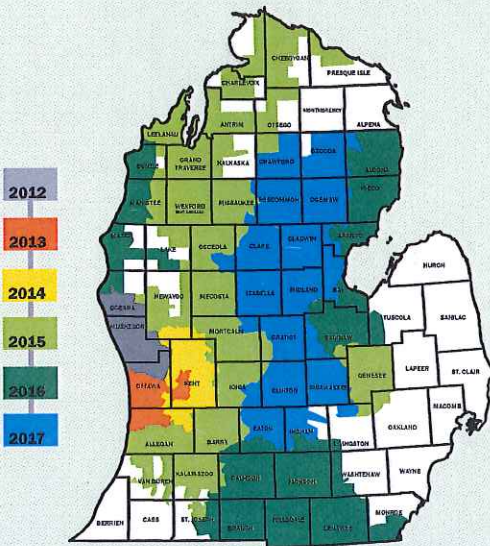


Track your energy use online via the Smart Energy Web Portal.



Better outage management - we will know when a customer's power is out
(Coming in the future)

INSTALLATION SCHEDULE



THE FACTS

- The meter contains no customer information, only usage and operational status.
- All information transmitted to/from the meter is protected by a private, secure network.
- The meters do not identify specific devices or appliances – only total energy use is sent to Consumers Energy.
- The radio frequencies used to transmit the data are the equivalent of sending one text message a day. The frequency emissions are well below guidelines set by the Federal Communications Commission (FCC).

INSTALLING THE METER: KEEPING YOU INFORMED

30
DAYS
BEFORE

POSTCARD



7
DAYS
BEFORE

PHONE CALL



14
DAYS
BEFORE

LETTER



DAY
OF
INSTALL

DOORHANGER



HOW CAN WE HELP?

- Visit www.ConsumersEnergy.com/smartenergy to learn more
- Call our dedicated team at 888-862-2199
- Schedule us to speak at your civic meeting

ENERGY THAT WORKS SMARTER FOR YOU.
THAT'S OUR PROMISE TO MICHIGAN.

